

**ActiveMedia**  
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**Tools – Log files**

- **Log files – Detected Threats**

The screenshot shows the ESET Endpoint Antivirus interface. On the left is a navigation menu with options: PROTECTION STATUS, COMPUTER SCAN, UPDATE, SETUP, TOOLS, and HELP AND SUPPORT. The main window is titled 'Log files' and has a dropdown menu set to 'Detected threats'. Below this is a table with columns: Time, Sc., Obj., Object, Threat, Action, User, and Information. The table is currently empty. At the bottom left of the main window is a 'Filtering' checkbox, and at the bottom right is the ESET logo.

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**Tools – Log files**

- **Log files - Events**

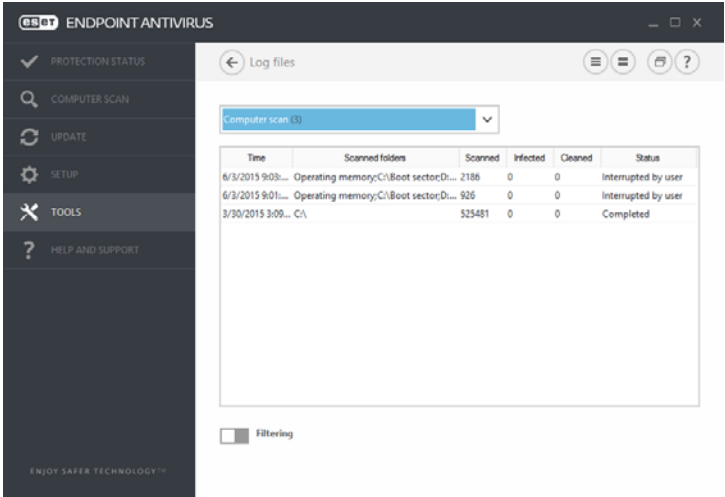
The screenshot shows the ESET Endpoint Antivirus interface. On the left is a navigation menu with options: PROTECTION STATUS, COMPUTER SCAN, UPDATE, SETUP, TOOLS, and HELP AND SUPPORT. The main window is titled 'Log files' and has a dropdown menu set to 'Events (102)'. Below this is a table with columns: Time, Module, Event, and User. The table contains several rows of log entries, including successful updates and connection errors. At the bottom left of the main window is a 'Filtering' checkbox, and at the bottom right is the ESET logo.

Time	Module	Event	User
6/3/2015 7:44:16 AM	ESET Kernel	Virus signature database successfully updated to ver...	
6/2/2015 4:05:12 PM	ESET Kernel	Virus signature database successfully updated to ver...	
6/2/2015 12:05:10 PM	ESET Kernel	Virus signature database successfully updated to ver...	
6/2/2015 8:06:38 AM	ESET Kernel	Virus signature database successfully updated to ver...	
5/29/2015 5:17:24 PM	ESET Kernel	Virus signature database successfully updated to ver...	Time: 6/2/2015 8:06:38 AM
5/29/2015 11:17:24 ...	ESET Kernel	Virus signature database successfully updated to ver...	Module: ESET Kernel
5/28/2015 7:18:33 AM	ESET Kernel	Virus signature database successfully updated to ver...	Event: Virus signature database successfull
5/28/2015 5:02:06 PM	ESET Kernel	Virus signature database successfully updated to ver...	
5/28/2015 11:01:40 ...	ESET Kernel	The program modules have been updated successfully.	
5/28/2015 7:05:35 AM	ESET Kernel	Virus signature database successfully updated to ver...	
5/28/2015 7:05:19 AM	ESET Kernel	Virus signature database successfully updated to ver...	
5/28/2015 7:01:15 AM	Update module	Could not connect to server.	NT AUT...
5/27/2015 10:45:40 ...	Update module	Could not connect to server.	NT AUT...

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## Tools – Log files

- **Log files – On-demand computer scan**



The screenshot shows the ESET Endpoint Antivirus interface with the 'Log files' window open. The 'Computer scan (3)' dropdown is selected, displaying a table of scan logs.

Time	Scanned folders	Scanned	Infected	Cleaned	Status
6/3/2015 9:08...	Operating memory;C:\Boot sector;D:... 2186	0	0	0	Interrupted by user
6/3/2015 9:01...	Operating memory;C:\Boot sector;D:... 926	0	0	0	Interrupted by user
3/30/2015 3:09...	C:\	525481	0	0	Completed

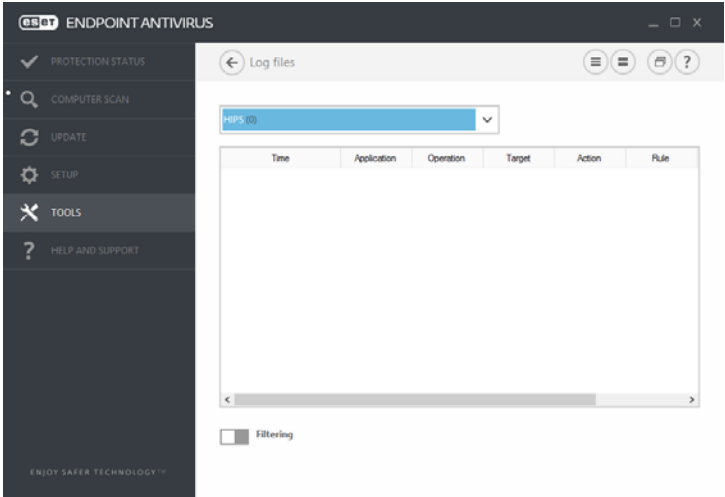
Filtering

**eset**

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## Tools – Log files

- **Log files – HIPS**



The screenshot shows the ESET Endpoint Antivirus interface with the 'Log files' window open. The 'HIPS (0)' dropdown is selected, displaying an empty table with headers for Time, Application, Operation, Target, Action, and Rule.

Time	Application	Operation	Target	Action	Rule
(Empty table)					

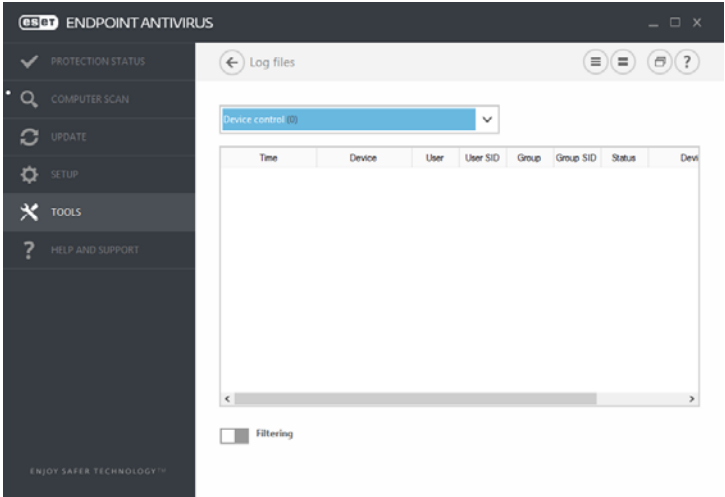
Filtering

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## Tools – Log files

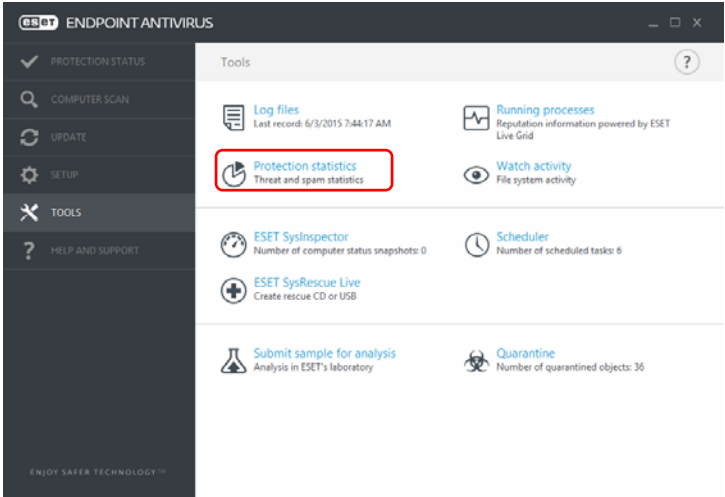
- **Log files – Device Control**



The screenshot shows the ESET Endpoint Antivirus interface. On the left is a navigation menu with options: PROTECTION STATUS, COMPUTER SCAN, UPDATE, SETUP, TOOLS, and HELP AND SUPPORT. The main window is titled 'Log files' and has a dropdown menu set to 'Device control (0)'. Below this is a table with columns: Time, Device, User, User SID, Group, Group SID, Status, and Device. The table is currently empty. There is a 'Filtering' checkbox at the bottom left of the table area. The ESET logo is in the bottom right corner.

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## Tools - Statistics



The screenshot shows the ESET Endpoint Antivirus interface. On the left is a navigation menu with options: PROTECTION STATUS, COMPUTER SCAN, UPDATE, SETUP, TOOLS, and HELP AND SUPPORT. The main window is titled 'Tools' and displays a grid of tool cards. The 'Protection statistics' card is highlighted with a red box. The cards include: Log files (Last record: 6/3/2015 7:44:17 AM), Running processes (Reputation information powered by ESET Live Grid), Watch activity (File system activity), ESET SysInspector (Number of computer status snapshots: 0), Scheduler (Number of scheduled tasks: 6), ESET SysRescue Live (Create rescue CD or USB), Submit sample for analysis (Analysis in ESET's laboratory), and Quarantine (Number of quarantined objects: 36). The ESET logo is in the bottom right corner.

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## Tools - Statistics

- **Statistics – Antivirus and antispyware protection**

Category	Count	Percentage
Number of infected objects	0	0.00%
Number of cleaned objects	0	0.00%
Number of clean objects	476,335	100.00%

Statistics started on: 6/2/2015 8:47:46 AM

Reset

Reset all

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## Tools – Running processes

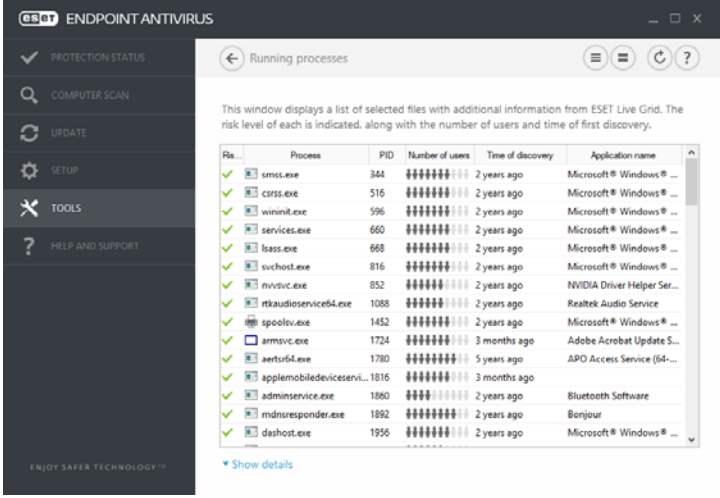
Tools

- Log files  
Last record: 6/3/2015 7:44:17 AM
- Running processes  
Reputation information powered by ESET Live Grid
- Protection statistics  
Threat and spam statistics
- Watch activity  
File system activity
- ESET SysInspector  
Number of computer status snapshots: 0
- Scheduler  
Number of scheduled tasks: 6
- ESET SysRescue Live  
Create rescue CD or USB
- Submit sample for analysis  
Analysis in ESET's laboratory
- Quarantine  
Number of quarantined objects: 36

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## Tools – Running processes

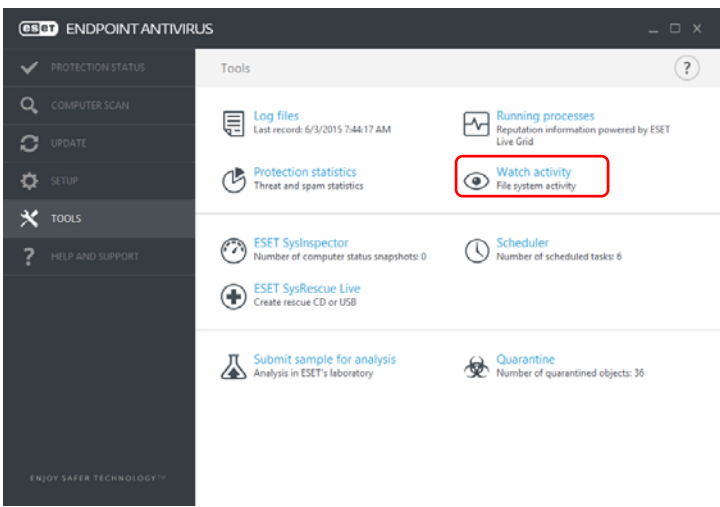
• **Running processes – ESET Live Grid Technology**



File	Process	PID	Number of users	Time of discovery	Application name
smss.exe		344	██████████	2 years ago	Microsoft® Windows® ...
csrss.exe		516	██████████	2 years ago	Microsoft® Windows® ...
wininit.exe		596	██████████	2 years ago	Microsoft® Windows® ...
services.exe		660	██████████	2 years ago	Microsoft® Windows® ...
lsass.exe		668	██████████	2 years ago	Microsoft® Windows® ...
svchost.exe		816	██████████	2 years ago	Microsoft® Windows® ...
nvsvc.exe		852	██████████	2 years ago	NVIDIA Driver Helper Ser...
rtksaudiocservice64.exe		1088	██████████	2 years ago	Realtek Audio Service
spoolsv.exe		1452	██████████	2 years ago	Microsoft® Windows® ...
armsvc.exe		1724	██████████	3 months ago	Adobe Acrobat Update S...
aerturl4.exe		1780	██████████	5 months ago	APD Access Service (64...
applemobiledeviceserv...		1816	██████████	3 months ago	
adminservice.exe		1860	██████████	2 years ago	Bluetooth Software
mdnsresponder.exe		1892	██████████	2 years ago	Bonjour
dashost.exe		1956	██████████	2 years ago	Microsoft® Windows® ...

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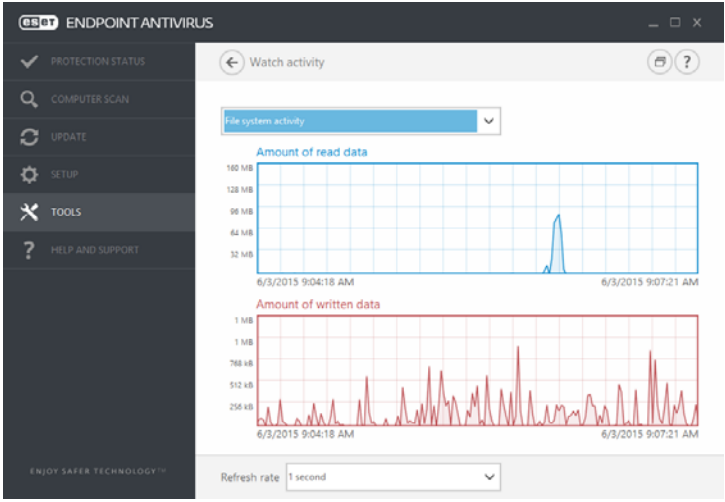
## Tools – Watch activity



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## Tools – Watch activity

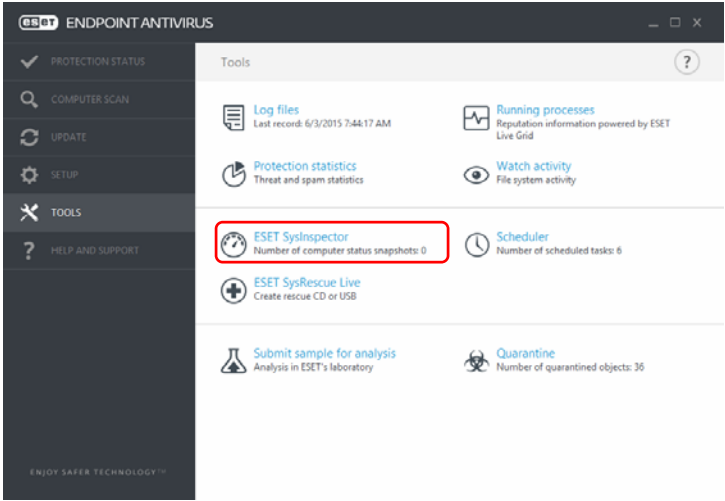
- Watch activity – File system activity



The screenshot shows the 'Watch activity' window in ESET Endpoint Antivirus. It features a sidebar with navigation options: PROTECTION STATUS, COMPUTER SCAN, UPDATE, SETUP, TOOLS, and HELP AND SUPPORT. The main area displays two line graphs: 'Amount of read data' (blue) and 'Amount of written data' (red). The read data graph shows a single sharp peak at approximately 9:07:21 AM on 6/3/2015. The written data graph shows multiple smaller peaks throughout the same time period. A 'Refresh rate' dropdown is set to '1 second'.

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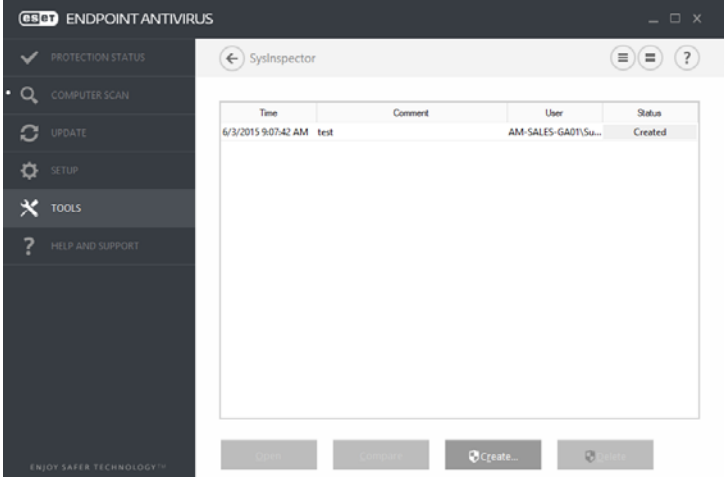
## Tools – ESET SysInspector



The screenshot shows the 'Tools' window in ESET Endpoint Antivirus. The sidebar is the same as in the previous screenshot. The main area lists various tools: Log files (Last record: 6/3/2015 7:44:17 AM), Running processes (Reputation information powered by ESET Live Grid), Protection statistics (Threat and spam statistics), Watch activity (File system activity), ESET SysInspector (Number of computer status snapshots: 0), Scheduler (Number of scheduled tasks: 6), ESET SysRescue Live (Create rescue CD or USB), Submit sample for analysis (Analysis in ESET's laboratory), and Quarantine (Number of quarantined objects: 36). The 'ESET SysInspector' tool is highlighted with a red rectangular box.

ActiveMedia Thailand Co., Ltd. Tools – ESET SysInspector

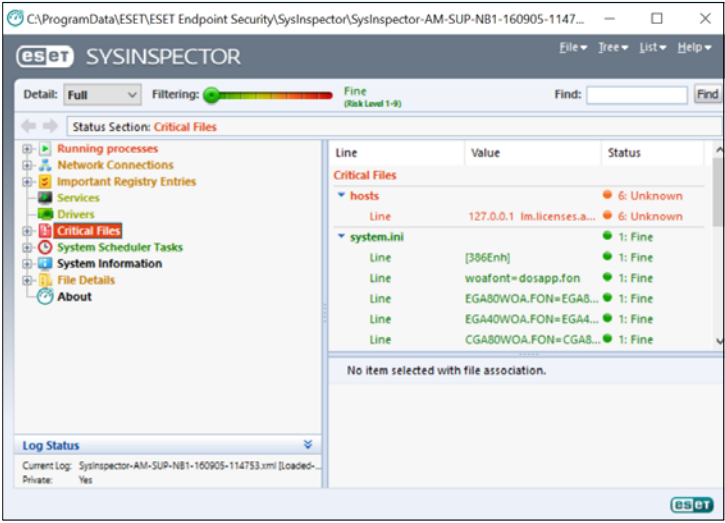
- ESET SysInspector – A powerful tool inspects your computer



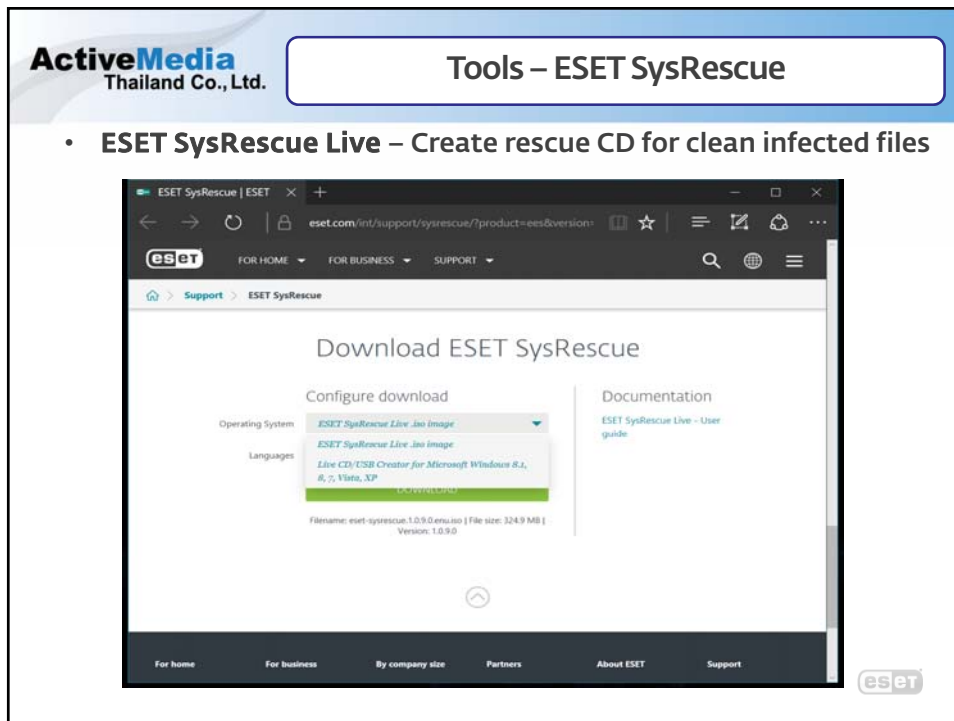
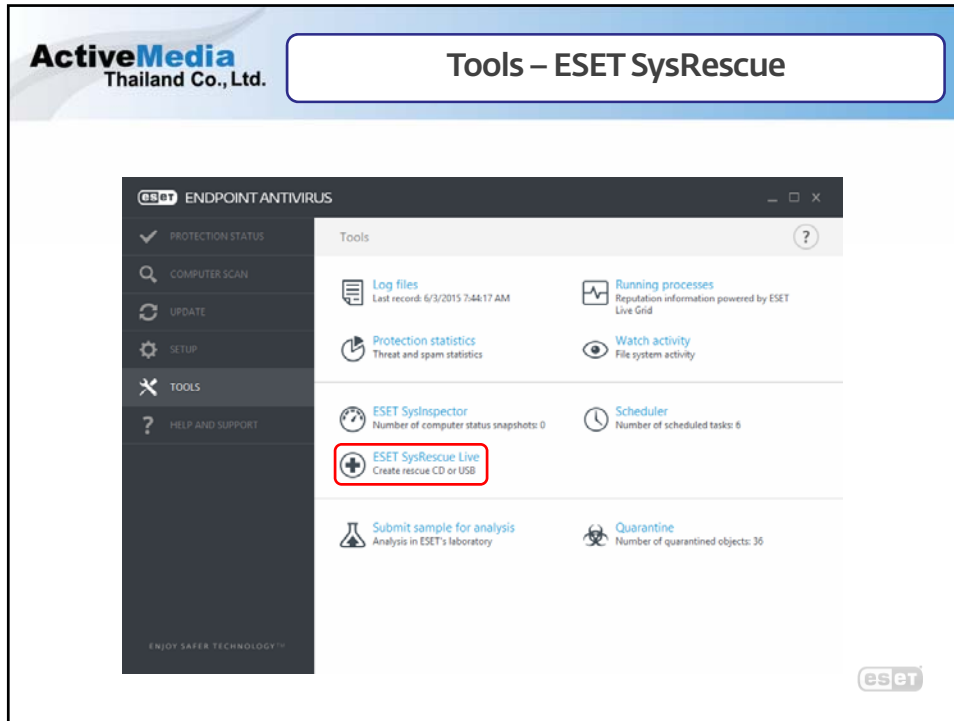
Time	Comment	User	Status
6/3/2015 9:07:42 AM	test	AM-SALES-GA01/Su...	Created

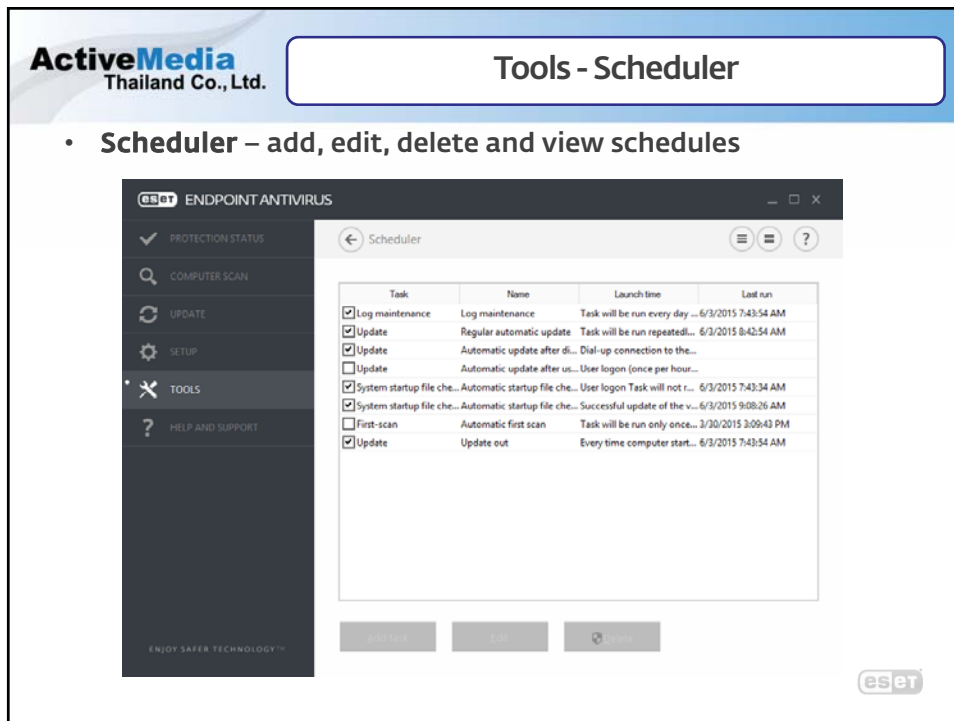
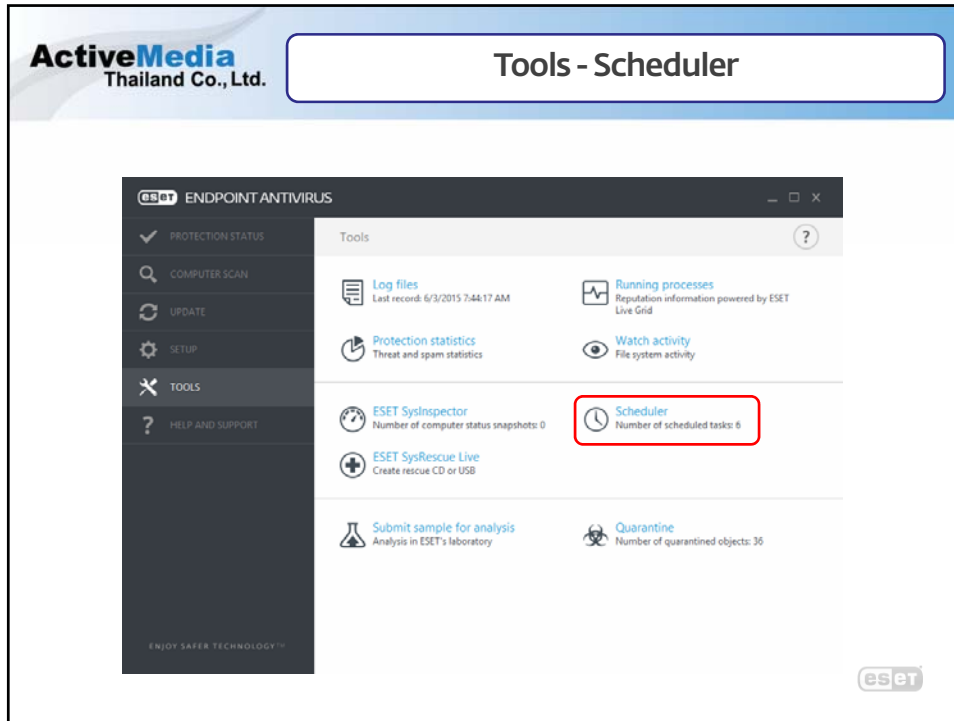
ActiveMedia Thailand Co., Ltd. Tools – ESET SysInspector

- ESET SysInspector – A powerful tool inspects your computer

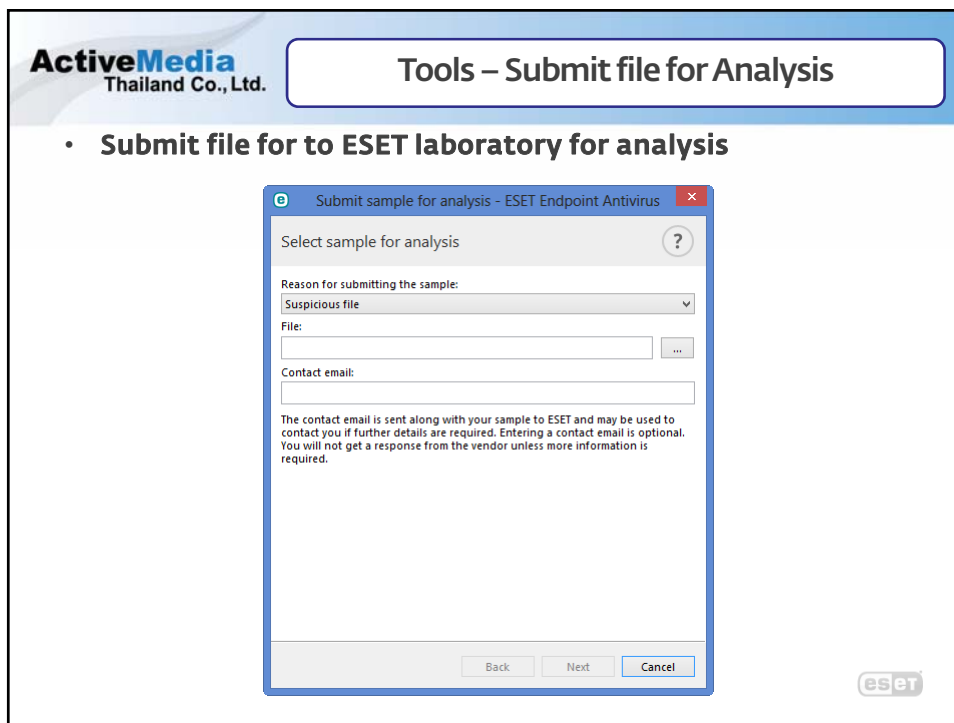
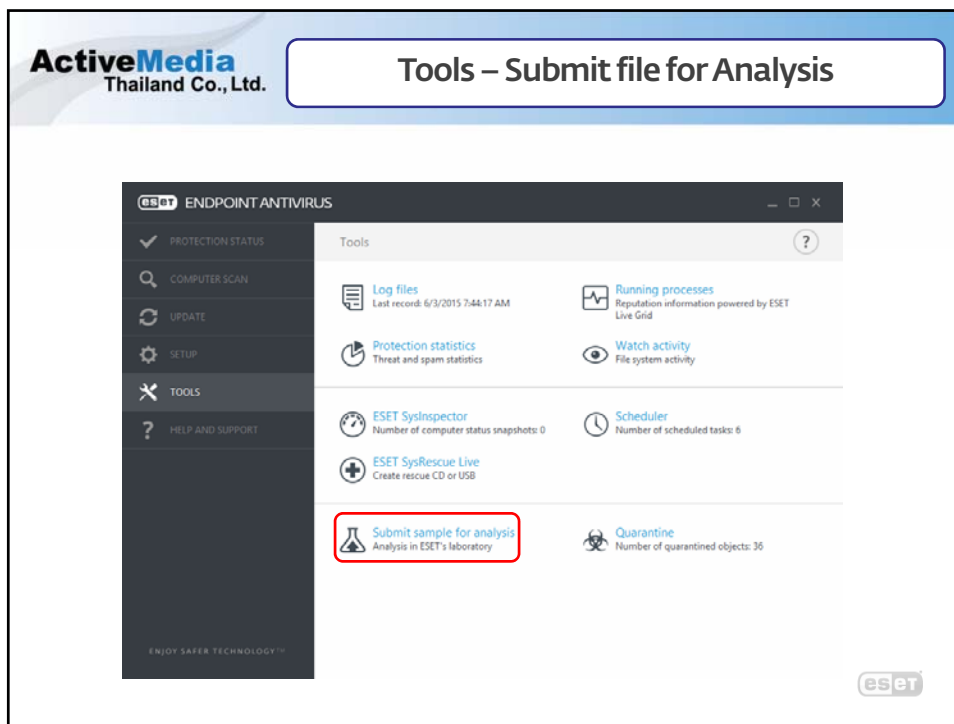


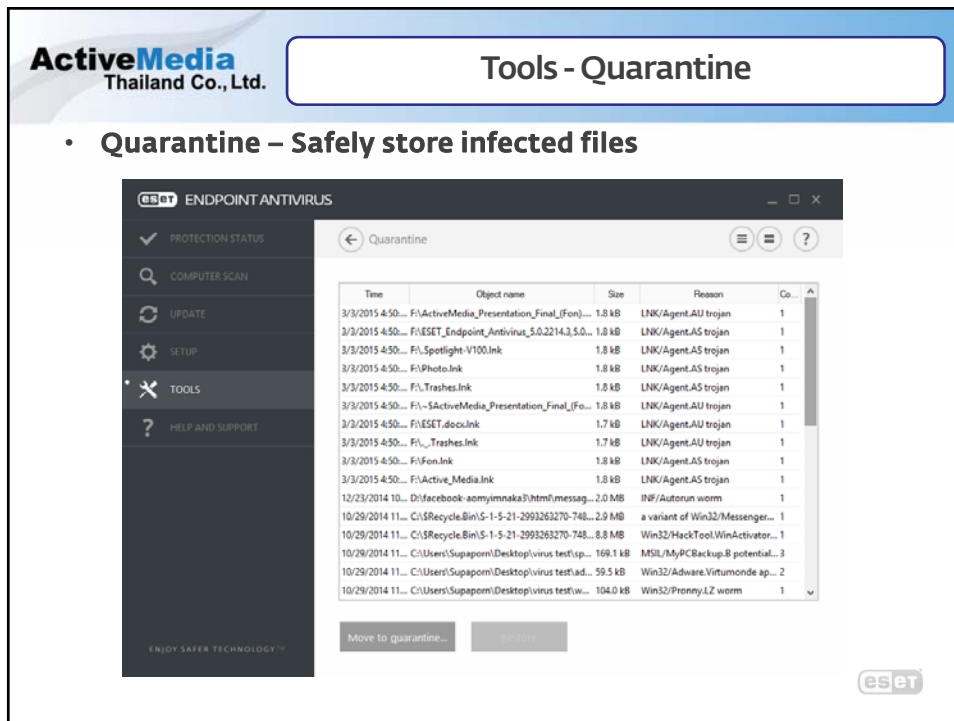
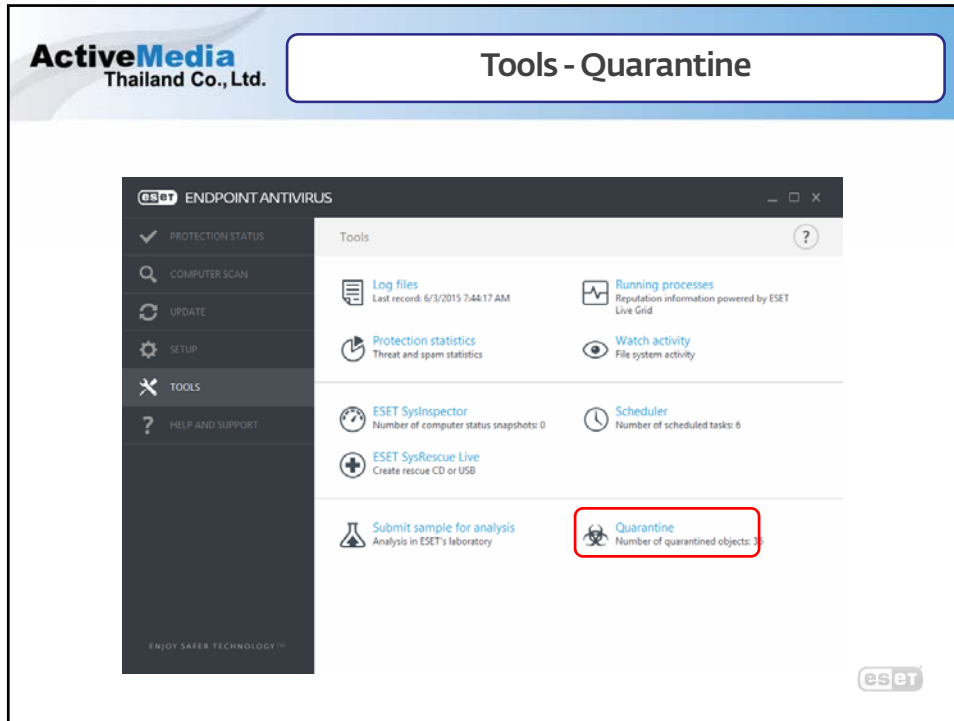
Line	Value	Status
<b>Critical Files</b>		
hosts		6: Unknown
Line	127.0.0.1 lm.licenses.a...	6: Unknown
system.ini		1: Fine
Line	[386Enh]	1: Fine
Line	woafont=dosapp.fon	1: Fine
Line	EGA80WOA.FON=EGAS...	1: Fine
Line	EGA40WOA.FON=EGA4...	1: Fine
Line	CGA80WOA.FON=CGAS...	1: Fine





- Scheduler – add, edit, delete and view schedules





## Professional Service

Call Center (Mon-Fri : 8.30-17.30)

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**Thank You!**

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